Application for a results enquiry

Information for candidates

The information below explains what may happen following an enquiry about the result of an admissions test.

If your test centre makes an enquiry about the result of your admissions test after your results have been issued, there are three possible outcomes:

• Your original result is confirmed as correct, and there is no change
• Your original result is raised
• Your original result is lowered.

In most circumstances, a fee will be charged for results enquiries. This will be refunded if the candidate’s results are revised. Please refer to the relevant section of the admissions tests website for details of the current fee rates.

In order to proceed with the enquiry, you must sign the form below. This tells the Head of your centre that you have understood what the outcome might be, and that you give your consent to the enquiry being made.

Candidate consent form

Centre name: …………………………………………………………………………………

Centre number: ……………… Candidate number: ………………………………………

Candidate name: ……………………………………………………………………………

Details of enquiry (test, paper/section):

………………………………………………………………………………………………
………………………………………………………………………………………………
………………………………………………………………………………………………

I give my consent to the Head of my centre to make an enquiry about the result of the admissions test given above. In giving consent I understand that the final result may be lower than, higher than, or the same as that originally reported.

I also understand that there is a fee, which will be refunded should my result change. (Please tick the box if you are eligible for a fee reimbursement ☐)

Signed: ………………………………………… Date: ……………………………
If you took the test at an open centre, please complete the section below, so that we are able to communicate the outcome of your results enquiry to you:

<table>
<thead>
<tr>
<th>Your address:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your email address:</td>
<td></td>
</tr>
<tr>
<td>Contact telephone</td>
<td></td>
</tr>
<tr>
<td>number:</td>
<td></td>
</tr>
</tbody>
</table>

Please note that Cambridge English will take reasonable care to keep candidates' personal details anonymous and will not contact you for any reason other than in regards to communicating the results enquiry outcome.

Results enquiries should ideally be emailed to Cambridge English Results Enquiries: ResultsEnquiries@CambridgeEnglish.org

You may post your form, but please be aware that if this is not received within five working days of the release of results, we will not process the enquiry. Therefore it is in your interest to email the form to Cambridge English Results Enquiries. Contact details are below:

Results Enquiries
Cambridge English
Language Assessment
1 Hills Road
Cambridge
CB1 2EU
United Kingdom

Tel: +44 (0)1223 553491
Fax: +44 (0)1223 553038
Email: ResultsEnquiries@CambridgeEnglish.org