PAYMENT MADE EASIER

Esteemed Customers,

The British Council, responsive as usual to your needs, is introducing a convenient mode of payment.

What do you need to do? Just directly deposit your fee at a nearby Commercial Bank of Ethiopia (CBE) outlet. That's it!

For more information please refer to our new payment instructions below (or to this link for Facebook).

NEW PAYMENT INSTRUCTION FOR CUSTOMERS

1. Exams test fee payments

Dear Customer,

We are making it easier for you to pay. You can now make payments directly to our bank account. Please use the bank account details below:

Commercial Bank of Ethiopia Account No: - 1000004548446

Note that it is **MANDATORY TO STATE YOUR IELTS REFERENCE NUMBER which starts with ET001-** in the cash deposit slip under the deposited by section

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Failing to state IELTS reference numbers in the deposit slip may lead to delays in registration confirmation.

Your registration shall be cancelled if you fail to complete your payment within five working days. Also note that cash deposits made within five days after registering online are entitled to be refunded as per the IELTS refund and cancelation policy. Please read here or visit our website for refund/ cancellation policy <u>https://ethiopia.britishcouncil.org/exam/ielts/terms-and-conditions</u>

Please keep your cash deposit slip and present to British Council upon completing registration.

If you have any other queries please contact us on +251 (0)911 512835 or +251 (0)11 617 4300.

Thank You British Council Exams Team

2. Non-exam payments

Dear Customer,

We are making it easier for you to pay. You can now make payments directly to our bank account. Please use the bank account details below:

Commercial Bank of Ethiopia Account No: - 1000004548446

Please note that It is **MANDATORY TO STATE YOUR FULL NAME INCLUDING YOUR LAST FAMILY NAME** in the cash deposit slip UNDER THE DEPOSIT SECTION

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Also note that failing to state your full name in the deposit slip may lead to delays in receiving books and other service/s from the British council

Please keep your cash deposit slip and present this to British Council upon receiving the service

If you have any other queries please contact us on +251 (0)911 512835 or +251 (0)11 617 4300.

Thank You British Council Teaching Centre

3. Teaching Centre Payments

Dear Customer,

We are making it easier for you to pay. You can now make payments directly to our bank account. Please use the bank account details below:

Commercial Bank of Ethiopia Account No: - 1000004548446

It is **MANDATORY TO STATE YOUR IDENTIFICATION / ID/ NUMBER in the cash deposit slip UNDER THE DEPOSITED BY SECTION**. You can get your ID number from British Council Customers Service desk.

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Note that failing to state your **Identification / ID/ Number** in the deposit slip may lead to delays in your registration.

Please keep your cash deposit slip and present this to British Council upon completion of registration.

Cash deposits made after 48 hours of registration for a course or after registrations are closed are subject to refunds/ cancellation. Please read here or visit our website for refund/ cancellation policy <u>https://ethiopia.britishcouncil.org/english/courses-adults/general</u>

Thank You British Council Teaching Centre